



# Gas Bill Breakdown

Understanding Your Natural Gas Bill



Account Number 85270621

Rate: RESIDENTIAL

Next Reading Date On or About 8/13/2012

For billing inquiries, please call 570-888-9664 or 800-998-4427 (Towanda Area)

**Due Date 08/08/2012**

Please register any question or complaint prior to the Due Date.

### CURRENT BILLING INFORMATION

IN 29 DAYS YOU USED:  
 THIS READING 07/13/12 3439 ACTUAL  
 LAST READING 06/14/12 3429 ACTUAL  
 10 CCF

CUSTOMER CHARGE		10.50
BASIC SERVICE CHARGE	10 CCF @ .256280	2.56
GAS COST RATE	10 CCF @ .639700	6.40
STATE TAX ADJUSTMENT		0.01

CURRENT CHARGES 19.47

### SUMMARY

PREVIOUS BALANCE	23.95
PAYMENTS RECEIVED	-23.95
BALANCE AT BILLING	0.00
CURRENT CHARGES	19.47
<b>PRESENT BALANCE DUE</b>	<b>19.47</b>

**Customer Charge** - A fixed, monthly charge that helps PGW provide safe, reliable service. This charge includes the cost of maintaining the meter and preparing bills. You must pay the Customer Charge even if you do not use any gas.

**Basic Service Charge** - The charges for the delivery of natural gas from Valley Energy to your home.

**Gas Cost Rate** - The amount billed or credited each month to account for differences between projected and actual gas supply costs.

**State Tax Adjustment** - The amount billed or credited to your account as a result of changes in the level of certain Pennsylvania taxes paid by Valley Energy.

## Natural gas shopping

Just like you shop for other services like cell phone, cable service or an electricity supplier, you can shop for your natural gas supplier (NGS) too. You may be able to save money by shopping for the “supplier portion” of your bill.

## Why should I shop?

It’s your choice. You can shop for the best deal to meet your natural gas supply needs. In areas where competitive offers are being made, you may be able to save money off your bill.

## How do I save money?

Some suppliers may offer natural gas that is cheaper than the gas you are currently buying from your local natural gas distribution company (NGDC). Other suppliers may offer longer or shorter contracts for service at a fixed or variable price. You can shop around to find the best supplier for you.

Natural gas is often measured in units called a Mcf, Ccf or Therms. While saving a few cents to a dollar per unit doesn’t sound like much, keep in mind that those savings can add up to a large savings per year, depending on usage.

## If I choose a new NGS, can I still do Budget Billing?

Yes. Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

## What is the Price-to-Compare?

The **price-to-compare** is the unit price charged by the NGDCs and used by consumers to compare prices and potential savings with other natural gas suppliers. The price to compare may appear on your bill, but if it doesn’t, contact your NGDC.

## I have reliable natural gas service now, why should I choose some other company to supply my natural gas?

Natural gas utilities do not care if you use a competitive supplier and encourage customers to shop around. You may be able to save money with a competitive supplier.

The natural gas utility (your local NGDC) will continue to deliver your natural gas, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your service will not change as it is still monitored by the Public Utility Commission.



**Write**  
PA Public Utility Commission  
Bureau of Consumer Services  
400 North Street  
Harrisburg, PA 17120

**Visit our website**  
[www.PAGasSwitch.com](http://www.PAGasSwitch.com)

**Call**  
1-800-692-7380  
TTY 1-877-710-7079  
(for people with speech or hearing loss)